



Case Study: WMS Selection

Australian Independent Supermarket

Enhancing operations with diagnostic insights and WMS selection.

PROJECT SUMMARY

LOCATION

Oceania

INDUSTRY

Grocery

TMX were engaged to perform a warehouse operational diagnostic and determine WMS vendor procurement.

Client Challenges

The client had ambitions to grow their store network but were heavily constrained by their existing warehouse capacity and manual operations.

They were challenged by:

- **Manual processes** contributing to lack of visibility and accuracy of inventory information, including at the store level and creating difficulty for stores in ordering replenishment products.
- **Large amount of ullage** due to systemic capability to move product in First Expired First Out order.

Approach

To ensure the best results for the client, TMX:

- Undertook multiple **DC and store visits**, including team member interviews and observation of process and site layout.
- Requested and analyzed site, inventory, and transactional data, to **identify tactical opportunities for improvement** in lay-out, slotting, process, systems, and labor planning.
- Captured detailed **Warehouse Management System (WMS) necessities** and upstream changes required to support.
- Ran a **WMS RFP** to validate the client's preferred vendor against requirements.

Solution

TMX were able to deliver a number of significant outcomes for the client, including:

- Determining that the client's preferred option of utilizing the in-built WMS capability of their ERP would not meet their requirements prior to wasting time and money on implementing.
- **Alternative WMS options** investigated and priced to meet requirements and add value to the operation.
- Identifying a WMS with **native integration capability** with an ERP solution.
- **Cost/benefit justification** of additional capability versus additional cost of a standalone WMS.

Transform your supply chain

TMX Transform is an end-to-end supply chain consultancy, providing expert advice and practical, innovative solutions to businesses globally.